



DATE: July 12, 2018
TO: Customers, Installers and Users of Esprit Pedestal Plates (EPP)
SUBJECT: Pedestal Mounted Esprit Series Positioning Systems



OFFER SAFETY NOTICE

Warning of Potential Unsafe Condition

DELIVER IMMEDIATELY TO THE RESPONSIBLE PERSON IN YOUR ORGANIZATION

Pelco by Schneider Electric has discovered a potential issue with the Esprit Pedestal Plate (EPP), an accessory that is used with Esprit Analog and IP cameras, that may result in the Esprit Positioning System breaking free from the EPP. If the EPP has significant corrosion around the power module screw threads or if the EPP is incorrectly mounted, this issue may occur.

If the Esprit Positioning System breaks free from the mount and the wiring fails to hold the system, the unit will fall, potentially leading to **SERIOUS PERSONAL INJURY and/or DEATH.**

EPPs must be inspected and if necessary, replaced. Instructions for the inspection and replacement of each EPP is posted on our Offer Safety Alert website at www.pelco.com/quality.

Please verify the location of the equipment, then complete the online form posted on www.pelco.com/. If you are unable to complete this form online, please contact Pelco Product Support Services for assistance in completing the form over the phone (see contact information below).

Upon receipt of the completed form, Pelco will send replacement EPP2s (at no charge) to replace all affected units as indicated by the inspection procedure located at www.pelco.com/quality

Important Notes:

- Any personnel required to work on this equipment prior to the EPP replacement should be notified of this potential unsafe condition.
- You must replace all damaged, corroded, or incorrectly mounted EPPs with EPP2s to prevent this issue from occurring.

We regret any inconvenience this issue may cause you. However, your immediate cooperation will be most appreciated to ensure the safe operation of this product. For assistance or more information concerning this notice, please contact Pelco Product Support Services, via email at pelcotechsupport@pelco.com or call +1 (559) 292-1981 and toll-free number (800) 289-9100. Please refer to CI8D-424 when contacting Pelco.